

Statement of Purpose

Introduction

Errand Plus and Personal Services Ltd is registered by the Registrar of Companies under Section 1115 of the Companies Act 2006 with company number 10408196.

Our Name and Legal Status:

Full name: Errand Plus and Personal Services Ltd

CQC Provider ID: 1-5315593590

Legal Status: Individual

Our Addresses:

Business address: Arkitech House, Ground Floor Suite, 35 Whiffler Road

Town/City: Norwich

County: Norfolk County Council

Post code: NR3 2AW.

Business telephone: 01303 319998

Electronic mail: help@errandpluspsltd.co.uk

Website: www.errandpluspsltd.co.uk

Our aims and objectives

Errand Plus and Personal Services Ltd aim to provide care and support for people who cannot wholly look after themselves. We provide our service in your own home, at times convenient to you, and in ways you find most agreeable. We have sound principles for the way we run our service. Central to this is our belief that the rights of service users are paramount.

The Services the Organization Provides

Errand Plus and Personal Services exists to bring helpful and friendly care services to Clients living in their own homes. Our registration with the Care Quality Commission enables us to provide care in the following regulated activity, as defined in the Health and Social Care Act 2008 and Care Act 2014.

- **Personal Care**

Errand Plus and Personal Services provide services to people in the following groups:

- Frail and vulnerable adults
- People with dementia
- People with mental health problems
- People who have physical disabilities
- People with sensory impairment
- People with illnesses (including end of life care)
- Adults who are recovering from illness
- Adults with learning difficulties

Errand Plus and Personal Services provides:

- Home Care services to people living in Norwich, Lowestoft, Beccles, Ipswich, Great Yarmouth, Derby, and the surrounding areas between 07.00 and 22.00 hours.
- A sleeping/waking night service between 21.00 and 07.00 hours.
- Live-in Care.

Errand Plus and Personal Services offers a variety of Home Care services tailored to meet individual needs. These include:

- Personal care and support (including getting up, toileting, bathing, washing, and dressing)
- Overnight sleep-over stay/waking night.
- Sitting and companionship support
- Medication support and administration
- Food/meals preparation
- Shopping/collecting prescriptions.
- Dementia care
- Hospital discharge and support
- Rehabilitation aftercare at home
- Respite care.



- Palliative care
- Help with learning, physical, and sensory disabilities.
- Attending appointments.
- Escorted outings
- Administrative tasks / form filling or letter writing
- Laundry and general housework
- Errand running services.

Registered Manager details:

Service manager's full name: Kolawole Abd-rahmane

Business address: Arkitech House, Ground Floor Suite, 35 Whiffler Road

Town/City: Norwich

County: Norfolk County Council

Post code: NR3 2AW.

Business telephone: 07786 508424

Manager's email address: kolawole@errandpluspsltd.co.uk

Website: www.errandpluspsltd.co.uk

Location managed by the manager:

Name of location(s): Errand Plus and Personal Services Arkitech House, Ground Floor Suite, 35 Whiffler Road

Regulated activity(ies) managed by the manager:

Personal care



Review

Elizabeth Sodipo

Signed:

Date: 15 July 2024

Policy review date: 14 July 2025